



Q: What are the dates and the location of the 2026 Incentive Trip?

A: March 16 – 20, 2026

The Kahala Hotel & Resort
5000 Kahala Avenue
Honolulu, HI 96816

Q: What does a Level 1 achiever receive?

A: Level 1 achievers receive an all-expenses paid land package which includes:

- 4 nights & 5 days at the beautiful Kahala Hotel & Resort
- Meals*
- Round-trip ground transportation to/from the hotel and Daniel K. Inouye International Airport for achievers arriving during designated group travel periods on March 16 and departing on March 20
- JAFRA planned group activities

*Please refer to the agenda for complete details.

Q: What does a Level 2 achiever receive?

A: Level 2 achievers receive an all-expenses paid air + land package which includes:

- Air Credit will vary from \$500-\$999 depending on departure location and will be issued in the form of a Visa Gift Card on site upon arrival at the event in Hawaii. The deadline to submit your confirmed flight information to JAFRA is February 4, 2026.
- 4 nights & 5 days at the beautiful Kahala Hotel & Resort
- Meals*
- Round-trip ground transportation to/from the hotel and Daniel K. Inouye International Airport for achievers arriving during designated group travel periods on March 16 and departing on March 20
- JAFRA planned group activities

*Please refer to the agenda for complete details.

Q: What does a Level 3 achiever receive?

A: Level 3 achievers receive an all-expenses paid air + land package which includes:

- Land package for 1 guest
- Air Credit for the achiever will vary from \$500-\$999 depending on departure location and will be issued in the form of a Visa Gift Card on site upon arrival at the event in Hawaii. The deadline to submit your confirmed flight information to JAFRA is February 4, 2026.
- 4 nights & 5 days at the beautiful Kahala Hotel & Resort
- Meals*



- Round-trip ground transportation to/from the hotel and Daniel K. Inouye International Airport for achievers arriving during designated group travel periods on March 16 and departing on March 20
 - JAFRA planned group activities
- *Please refer to the agenda for complete details.

REGISTRATION

Q: How does a Level 1, Level 2 or Level 3 achiever register for the 2026 Incentive Trip?

A: All achievers will receive an email confirming the week with registration details the week of **January 12, 2026**. You must confirm your participation **no later than January 28, 2026**.

To confirm your participation, do the following:

1. Register through this link:
<https://www.eventbrite.com/e/1978625364729?aff=oddtcreator>

If you are unable to attend the trip, please decline your participation by doing the following:

1. Please email Jafra_Events@Jafra.com to let us know that you will be unable to attend the Incentive Trip.

Registrations will not be accepted after Wednesday, January 28, 2026. If you do not register by this date, your trip will be voided, and you will not receive any compensation.

Q: Can I bring a guest?

A: Only Level 3 achievers are allowed to bring a guest. Only registered Achievers and Level 3 Guests may participate in the trip, which mean unregistered individuals accompanying registered participants may not avail themselves of any JAFRA arranged services including but not limited to air, hotel, ground transportation, meals, or planned activities.

Q: If I am unable to attend the 2026 Incentive Trip, will I be compensated?

A: No, there is no compensation for those that will be unable to attend the trip.

Q: I have already submitted my registration; however, I need to make a correction to my personal information. Can I make changes to my registration?

A: Yes. To make changes to your registration, do the following:

Go to your Order Confirmation email from Eventbrite and click on “Go to my Tickets” to update your contact information or email Jafra_Events@Jafra.com.



Be advised that change requests may be subject to non-recoverable fees collected by third-party suppliers (hotel, tour group, etc). You will be advised of any fees associated with your change request. Achievers will be assessed a \$35 fee for every change made after the registration deadline. If you agree to the charges, your JAFRA account will be debited. Trip documents will not be shipped to the Achiever until all change fees have been paid in full.

Q: If I registered to attend the 2026 Incentive Trip and am now unable to go, can I cancel my registration?

A: Yes, you may cancel your registration without penalty through **Wednesday, January 28, 2026. To cancel, please email Jafra_Events@Jafra.com with your name and consultant ID.**

If you cancel after January 28, 2026 or is a no show, you will be charged a \$500 non-refundable cancellation fee to cover non-recoverable expenses. This fee will be charged to the Achiever's JAFRA account immediately.

Q: I have an emergency situation and will not be able to attend but the cancellation deadline has passed. Can I still cancel?

A: If a cancellation occurs after this date due to a medical emergency, JAFRA may consider waiving the fee if official medical documentation is provided. The request must be submitted in writing to jafra_events@jafra.com by **March 15, 2026.**

Please include the subject line: JAFRA 2026 Incentive Trip Cancellation Consideration. Requests received after this date will not be considered. No phone requests will be accepted. JAFRA will provide a decision based on the documentation.

Q: Is there a penalty if I register for the 2026 Incentive Trip but do not attend and I do not cancel?

A: Yes, you will incur a \$500 fee toward all non-recoverable expenses which will be charged to your JAFRA account unless there is a medical emergency.

TRAVEL INFORMATION

Q: Who should I contact if I have a question regarding my travel and hotel arrangements?

You may contact CRT regarding the 2026 Incentive Trip at 1(800) 852-3728, option #2, or via email at jafracares@jafra.com.



Q: When will I receive my travel documents?

A: You will receive the final agenda by Friday, February 28, 2026. Emails will be sent out no later than the week of Friday, February 28, 2026, confirming trip and online registration information. Approximately one week prior to the trip, all information regarding the trip, including transportation information, will be emailed to you at the email address you provided during the registration process.

Q: What type of documentation do I need for air travel within the United States?

A: You will need to travel with a government-issued photo ID like a driver's license or passport that exactly matches the name printed on your ticket or itinerary.

Q: How do I make arrangements for an extended stay prior to or after the 2026 Incentive Trip Travel dates of March 16-20?

A: The group rate is available three nights prior and three nights after the main dates of March 16-20, 2026 and are subject to availability.

The JAFRA group rate is **\$345.00 per night** plus tax.

Any additional expenses incurred as a result of an extended stay will be at your own expense, including transportation.

Q: If I plan to extend my stay, will airport transportation be provided?

A: Transportation will be provided only on the group travel dates of Saturday, March 14th for Ambassadors, and Monday, March 16th and Friday, March 20th for all other achievers.

Q: If I achieved the air credit, do I need to book my own airfare, or can the JAFRA Travel Team book it on my behalf and charge me for the ticket?

A: You will need to book your own airfare and provide JAFRA with your complete flight itinerary by emailing Jafra_Events@Jafra.com no later than Wednesday, February 4th.

Q: Are there still rooms available at the JAFRA group rate during the event dates?

A: No. At this time, all rooms at the JAFRA group rate for the event dates are sold out.

Q: Is there an option to book additional rooms at a different rate?

The hotel's best available rate is currently **\$695** per night, subject to change based on availability.



Q: Can I request a private room and pay only half of the room rate?

A: No. If you choose to have a private room, you are responsible for the full night rate. Paying only a portion of the room cost is not permitted, as this would require JAFRA to subsidize the remaining balance. Declining the shared-room option means accepting full financial responsibility for a private room.

Q: Can JAFRA contract an additional room and cover part of the cost if I want to stay alone?

A: No. JAFRA will not contract additional rooms or cover any portion of the room cost for individuals choosing private accommodation.

Q: Can I bring my family or guests with me?

A: Yes, you may bring family members or guests at your own expense. However, please note that all JAFRA-sponsored activities, including field trips, ground transportation, meals, and hotel-hosted activities, are exclusively for registered achievers.

Q: If I plan to extend my stay, will airport transportation be provided?

A: Transportation will be provided only on the group travel dates of Saturday, March 14th for Ambassadors, and Monday, March 16th and Friday, March 20th for all other achievers.

MISCELLANEOUS INFORMATION

Q: I am a 2026 Incentive Trip achiever. Can I transfer my trip to another Consultant/Leader?

A: No. The trip is non-transferable.

Q: Can I bring my breastfeeding infant to the 2026 Incentive Trip?

A: Yes, nursing mothers and infants are welcome.

Q: Will meals be provided during the event?

A: Meals will be provided throughout the entire event. For those meals not planned by JAFRA, you will receive a meal allowance card to use at your discretion.



Q: Will I need extra money while on the 2026 Incentive Trip?

A: We suggest bringing money for snacks, souvenirs, gratuities, and incidentals (charges placed on your room account for laundry, in-room movies, meals other than those provided by JAFRA, etc.).

ADDITIONAL INFORMATION

Account Status

Consultants/Leaders' account balances must be current in order to attend.

Form 1099MISC

Per IRS rules, this is a taxable event. JAFRA will issue a FORM 1099MISC for the taxable value of this trip.

On-Site Registration Packet

A valid form of ID will be required to pick up your Registration Packet. A name badge will be issued onsite to provide access to all functions. Achievers may not pick up a trip packet on behalf of another Achiever.

Additional Travelers

Only registered Achievers may participate in the trip, which means unregistered individuals accompanying registered participants may not avail themselves of any JAFRA arranged services including but not limited to air, hotel, ground transportation, meals, or planned activities.